

LVProSim: restart I/O program stuck, no unit seen

05/04/2024 16:31:32

FAQ Article Print

Category:	LabVolt Series	Votes:	0
State:	public (all)	Result:	0.00 %
Language:	en	Last update:	12:09:42 - 05/02/2023

Keywords

9065 LVProSim restart I/O

Problem (public)

What should one do if LVProsim is repeatedly restarting (LVProsim 3.25.00 and 3.25.01)?

When selecting Simulator, the following window appears:

When Selecting USB-IO, the application in use is prompted to restart LVProSim. You are then brought back to select the Input Source and the process keeps repeating. It will not open a USB connection window. Different web browsers have been tried out and the Pop-up Blocker has been disabled as well.

Solution (public)

Please download the attached .zip archive and unzip/open it.

Follow the following steps to fix the issue:

-

Stop LVProSim in IIS;

-

Replace the "js" file (included in the .zip archive);

-

Start LVProSim in IIS;

-

Clear the browser cache:

-

If using Microsoft Edge, follow step 4_1;

-

If using Google Chrome, follow step 4_2;