

CAD 3D Data for customers / NDA needed for EU / non EU requesters

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FAQ Article Print

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Problem (public)

Do you need 3D CAD data of a Festo Didactic product?

Solution (public)

We are happy to assist you if you need a 3D model of our standard components.

For this demand, we require a description of what exactly is needed, including product description and part numbers.

If you have purchased the hardware and you are requesting the CAD files at Festo Didactic, please provide your order number.

The standard file format is STEP.

We need to know details of how the data will be used (project objective and context) and your signature on the non-disclosure agreement (NDA). These, as well as all the information we need, can be found in the attached NDA. The NDA you need to fill out and sign depends if you are requesting from a country within or outside of the European Union (EU).

The more information you provide, the easier and quicker it will be for us to decide on a possible delivery.

Any commercial purposes will be rejected.

Any breach of contract will result in heavy fines, among other penalties.

Step-by-step:

1. Fill out and sign the NDA for EU or non-EU requesters;
2. Please let us know if you have purchased the hardware you are requesting the CAD files for at Festo Didactic. If yes, please provide your order number;
3. Please provide your address, required part numbers, file format, required information, signature;
4. Send your request with the NDA to the e-mail address [1]tsdid@festo.com or simply use [2]this link;
5. Once all the relevant information is available, an internal decision will be made to approve or decline your request;
6. If approved, the data will be delivered to you via a download link.

[1] <http://tsdid@festo.com>

[2] [mailto:tsdid@festo.com?subject=request%20of%203D%20Data%20\(NDA%20signed\)&body=Dear%20Festo%20Didactic%20Support%2C%0A%0AYou%20will%20find%20the%20requested%20part%20numbers%20and%20file%20format%0Ain%20the%20signed%20NDA%20enclosed%20to%20this%20e-mail%20as%20.pdf%20file.%0A%0APlease%20send%20me%20a%20download%20link%20for%20the%20requested%203D%20data.%0A%0AThank%20you%0A%20%20](mailto:tsdid@festo.com?subject=request%20of%203D%20Data%20(NDA%20signed)&body=Dear%20Festo%20Didactic%20Support%2C%0A%0AYou%20will%20find%20the%20requested%20part%20numbers%20and%20file%20format%0Ain%20the%20signed%20NDA%20enclosed%20to%20this%20e-mail%20as%20.pdf%20file.%0A%0APlease%20send%20me%20a%20download%20link%20for%20the%20requested%203D%20data.%0A%0AThank%20you%0A%20%20)